



March 17, 2025

Patients,

After eighteen years, Dr Iversen is retiring and selling Urgent Doc. Effective April 18, 2025, Urgent Health Solutions, PLLC (dba Urgent Doc) will close its doors and shortly thereafter, TMC Provider Group, PLLC (dba Texas MedClinic) will open new urgent care clinics at the same locations Urgent Doc had been operating, including:

- 1615 West Church St, Livingston TX 77351
- 2132 S First Street, Lufkin TX 75901
- 4909 North Street, Nacogdoches TX 75964
- 20304 US HWY 59, Suite D, New Caney TX 77357

Most, if not all, Urgent Doc clinic employees will become Texas MedClinic employees so you will see the same smiling faces and receive the same great care when visiting the clinics!

Your medical records will be maintained by Urgent Health Solutions well beyond April 18. If you need to obtain your medical records or transfer your medical records to a different provider, you may request them by emailing medicalrecords@urgentdoc.com or by calling (936) 632-3605.

The Urgent Pass Membership program will stop seeing patients and be discontinued effective April 18, 2025. No members will be charged after March 17, 2025 but can still be seen at any clinic until April 18th. Refunds owed for prepaid membership fees will be returned to your credit card on file by April 30, 2025.

Thank you for trusting us with your health care needs. It has been a pleasure caring for you.

Sincerely,

Urgent Health Solutions, PLLC
dba Urgent Doc